USER GUIDE DC SCOPE®



Every resource counts! Maximize the efficiency of your virtual infrastructure



TABLE OF CONTENTS

TABLE OF CONTENTS	2
1. INTRODUCTION	3
2. QUICK START	4
3. DC SCOPE NAVIGATION	6
3.1 – Dashboard	6
3.2 – Data center organization	11
3.3 – Cluster Overview	13
3.4 – Server Overview	15
3.5 – Virtual machines informations : « VM Overview »	21
3.6 – storage informations : « Storage Overview»	25
3.7 – Reporting	26
3.8 – recommendation	29
3.9 – Graph On Demand	31
3.10 – Energy analysis	33
3.11 – Filter management	33
3.12 – elements filters	34
3.13 – period filters	35
3.14 – Viewing periods and selected items	36
4. CAPACITY PLANNING	37
4.1 – resource saturation dates prediction	37
4.2 – Deploying / Deleting Projects	39
4.3 – Host failure modeling	40
5. KPI	41
6. TROUBLESHOOTING	43
6.2 – TroubleShooting functioning	43
6.2 – Thresholds of good practice	48
7. DC SCOPE ADMINISTRATION	49
8. GLOSSARY	56
9. APPENDIX	57



1. INTRODUCTION

DC Scope is an application designed to increase data centers efficiency. It measures and analyzes the activity of the data center in order to provide a healthy state of the infrastructure and to limit waste of resources.

DC Scope gives you a global and accurate view of your virtualized servers.

DC Scope is for infrastructure and IT managers who want a quick overview of the current and future resources consumed by their data centers. This management and decision support solution allows you to fully control your virtualized infrastructure.

DC Scope allows you to:

- achieve investment and operating savings
- optimize organization and performance
- **buy smartly** (timing, server sizing but also peripheral infrastructure);
- reduce your environmental footprint.





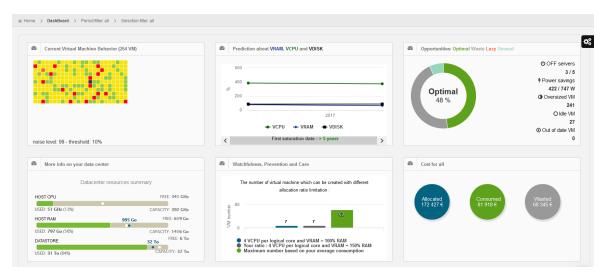
2. QUICK START

DC Scope stores and analyzes millions of data for you, it's not always easy to understand and interpret them, here are a few tips on how to handle the application easily.

1- create your filters

You want to analyze only a single part of your infrastructure and according to different axes (cluster, grouping of VM belonging to the same application, folders, localization,...), in a few clicks you create your organizational filters.

You can also target time periods (week, night...)



On the Dashboard, find the tabs to access the filters.

NOTE: - Your filters are taken into account throughout the application, if necessary they can be disabled/reactivated in 1 click --> On/Off boff Don Default filters (temporal) are already predefined (current_month, last_month, current_year...)

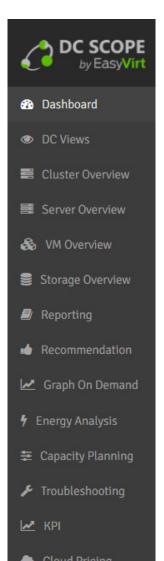
2- Observe your infrastructure in a comprehensive and detailed way

It is possible to zoom in on the different dashboard graphics at any time by clicking on them, for example:





The different tabs



DASHBOARD: general overview of your infrastructure, various global indicators. **DC VIEWS**: provides you visually, the organization of your infrastructure

CLUSTER OVERVIEW: synthetic view of the distribution of servers and resources

SERVER OVERVIEW: gathers the hardware characteristics of the servers

VM OVERVIEW: brings together the characteristics of virtual machines

STORAGE OVERVIEW: global viewpoint and an inventory of the datastores.

REPORTING: provides the user with the ability to generate analysis reports

RECOMMENDATION: identifies possible optimization levers

ENERGY ANALYSIS: watts consumption of servers

CAPACITY PLANNING: prediction and simulation tool

TROUBLESHOOTING: Diagnose the various problems / breakdowns on VMs

KPI: Provides various key performance indicators

CLOUD PRICING: analysis, comparison of internal costs with the public cloud.

3- Optimize your infrastructure

The «Recommendation» tab displays for you the best practices to apply based on the analysis of your IT infrastructure.

4- Easily anticipate different situations

on the cluster.

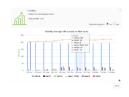
- DC Scope's capacity planning allows you to easily know your saturation dates, integrate new projects (additions/deletions of machines) or even run business continuity plan tests.
- «troubleshooting» to quickly identify deteriorating VM, anticipate anomalies and provide explanations and to correct recurrent problems.



COMMITMENT RATE (05)

5 - Manage your infrastructure optimally

- KPI, allows you to obtain accurate reports on different points, infrastructure activity, cost savings, capacity of different resources and state of health of the infrastructure.



3. DC SCOPE NAVIGATION

3.1 - DASHBOARD

Once the user is login, the **Dashboard**, home page of the graphical user interface, appears.

The dashboard provides a three-axis assessment of the state of the data center: **data center status, capacity management and possible optimizations**. These three axes are represented by three columns divided into two frames.



Data center status

The first column draws the user's attention to the current state of the data center.

The first frame provides a view of all running virtual machines in the data center. Each virtual machine is represented by a colored square. The color varies according to the status of the virtual machine.



The consumption values (processor and memory) used are the average, over the period analysed, of the processor and memory consumption recovered by the virtual machine operating system.

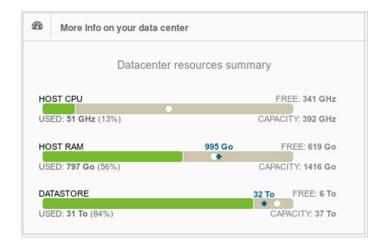
High CPU consumption can degrade the performance of a virtual machine. This behavior must therefore be analyzed by the user who will decide which operations to perform. A square scan provides the name, processor status, RAM and CPU.

The message «no available data» means that no consumption has been detected.

By clicking on the square representing a virtual machine, you are redirected to the consumption curves of the virtual machine. (possibility to refine the date)



This frame shows the status of the servers in the datacentre. Three resources are analysed: CPU consumption, RAM consumption and storage consumption. For these resources, the averages consumed (USED) and the maximums observed (white point displayed during the rollover of the cursor) are carried over to the period concerned. The blue indicator shows what has been allocated / provisioned to virtual machines. This framework allows you to locate the current activity of the datacentre according to its capacity. If there is a period of high activity, the administrator could decide to postpone some administrative operations that require significant resources.





Data center evolution

the central column proposes two tools allowing the user to anticipate the evolution of the activity of the data center, the first tool is linked to the capacity planning (p: 23), it is a tool of prediction, thanks to the data allocated to each one it can predict the different capacities concerning the VRAM, VCPU and VDISK.



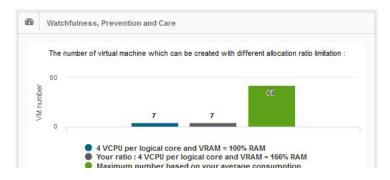


«First saturation date» indicates the nearest saturation date. (here for VRAM, January 2018.)

The second tool displays the number of virtual machines that can still be created. This tool analyzes the memory and processor consumption of virtual machines that consumed resources on the infrastructure over the period in



question. From these consumptions, the profile of an average virtual machine is defined. The number of additional virtual machines that can be hosted on the infrastructure is then calculated, according to the 100% allocation or set (option overcommitment in the capacity planning) and according to consumption.



Optimization levers





The frame «opportunities» shows potential resource savings by reconfiguring virtual machines based on alerts sent by the solution.

The tool calculates the effect of optimizations to correct virtual machines labeled «Oversized» and «Idle» based on the analysis of processor and memory resources over the period analyzed. The following optimizations are simulated on the infrastructure:

- The extinguishing of virtual machines labeled «Idle». The number of detected virtual machines «Idle» is displayed to the right of the diagram;
- The resizing of virtual machines labeled «Oversized».

Once these optimizations simulated, all running virtual machines are consolidated on a minimum number of servers. The servers are then used to the maximum of their capacity. Based on this new organization of resources, four counters can be used to assess the attainable gains:

The resizing of a virtual machine consists in reducing its maximum capacity until it consumes its memory consumption; optimization without risk.

• The **«Lazy»** counter displays the resources consumed by virtual machines labeled **«Lazy»**. These virtual machines consume little resources. Their behavior must be analyzed by the user to decide whether they should be extinguished;



• the **«Optimal»** counter displays the resources consumed on servers hosting virtual machines;



 the «Unused» counter displays unused resources on servers hosting virtual machines;



• The **«Waste»** counter displays the resources of servers that do not host any virtual machines. These servers are therefore unused and can be turned off. These resources are currently being wasted.



«Power savings» displays the ratio of optimized data center power consumption to current power consumption.



The sixth frame of the dashboard details the costs generated by the different machines.

Virtualisation management also involves piloting and posting of the costs; although often these costs are not reinvoiced internally, this helps raise awareness and mobilize to achieve optimizations.

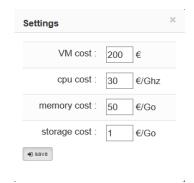
In the dashboard you have the possibility to assign costs according to different units of work (we have allocated costs by default that can be replaced by your own costs; these costs come from customer examples):

- fixed costs associated with the VM: operating time, licenses, electric conso, amortization of the room ...
- variable costs depending on the Ram and Ghz allocated per VM

So automatically based on assigned costs DC Scope will calculate:

- * the overall cost for the analyzed scope (displaying in function of the filters allows to automatically calculate the cost per «project / perimeter / cluster»).
- * the cost corresponding to what is actually consumed
- * the potential waste (this waste takes into account the difference between allocated and consumed for all VMs; except for those that are not considered oversized (VM identified as normal, and VM undersized and busy).



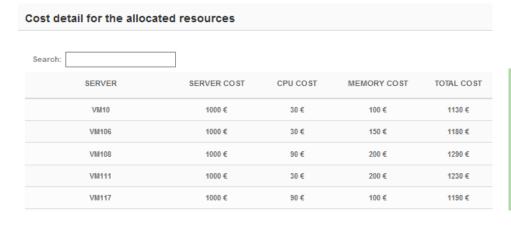




By clicking on each circle you get the cost details by VM.

To note: you can have different settings depending on whether the ON filter is applied or not.

.CSV export costs tables possibe



By clicking on different thumbnails (allocated), (consumed) or (wasted), costs details appears.



3.2 - DATA CENTER ORGANIZATION

The organization of resources in a data center hosting a large number of virtual machines can quickly become complex. Two tools are available to the user to visualize the virtual machines and their consumption of resources.

The tool named «Treemap» provides a view of CPU, memory and storage resource consumptions for the data center. Each virtual machine is represented by a rectangle whose size depends on its consumption. The smallest virtual machines are the ones that consume the least. Virtual machines of the same color are hosted by the same server. Only virtual machines with consumptions are displayed in the «Treemap». The virtual machines that are turned off are therefore not present. Radio buttons select the resource to consider when determining the size of virtual machines. By clicking on a virtual machine, the following information is displayed:

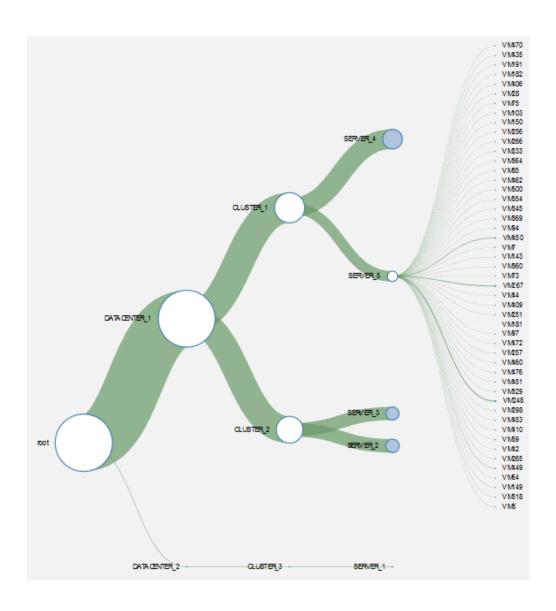
- the name of the virtual machine;
- the name of the server hosting the virtual machine;
- type and name of the element containing this server;
- CPU and memory consumption on the physical server.

Regarding the «storage» storage part, the virtual machines of the same color are hosted by the same Datastore. The principle remains the same for the size of the rectangles.





The second tool «Flow Diagram» displays the distribution of resources for each element of the data center. This diagram tracks the flow of processor and memory resources consumed by running virtual machines. The more resources an element consumes, the more its trace is wide. To know the consumption of an element, it is enough to fly over its trace of consumption with the mouse. For virtual machines, the consumption values correspond to the consumptions seen from the operating system of the physical server in percentage. The maximum value for a consumption is therefore 100%. For the other elements, their consumption corresponds to the sum of the consumptions of their threads.





3.3 - CLUSTER OVERVIEW

Synthesis

General Information



This frame displays information about the cluster capabilities in terms of resources and functionality. In the case of a VSAN activation, a + button appears to display the properties of the VSAN.

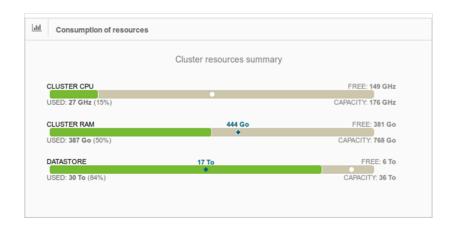
Allocation of resources



This section allows to analyse the resources assigned to the virtual machines based on the resources of the different physical servers that form the cluster. The red box identifies the value (to be allocated/provisioned to virtual machines) that should not be exceeded. The overflow threshold is calculated from the parameters of the Capacity Planning.

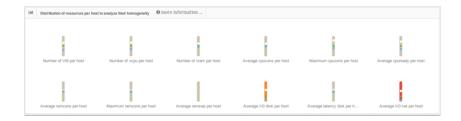


Resources consumed



This frame shows the status of the servers in the cluster. Three resources are analyzed: CPU consumption, RAM Consumption and storage consumption. For these resources, the averages consumed (USED) and the maximums observed (white point displayed during the rollover of the cursor) are carried over to the period concerned. The blue indicator shows what has been allocated / provisioned to virtual machines. This framework makes it possible to situate the current activity of the cluster according to its capacity.

Distribution of resources by server



This section aims to analyse the homogeneity of the cluster. Three situations could be represented by the gray, orange and red color.

By a given resource, for example the number of virtual machines that are running on a server, the white point is the server that hosts the largest number of virtual machines. The blue dot is the server that hosts the smallest number of virtual machines and the green dot is the average per server.

In the case where the difference between the average and the actual number is greater than twice the average, the color is orange. If this difference is four times the average, the color is red

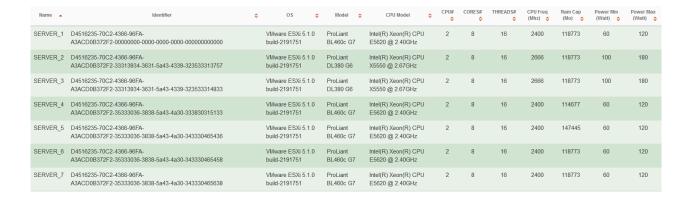
3.4 - SERVER OVERVIEW

Many data are used to characterize servers and quantify available and consumed resources. The user needs tools organizing the data center servers according to their hardware characteristics or their consumptions.

The first tab, «Server Information», groups the hardware characteristics of the servers in a table. The name of the column describes the displayed property:

- Name : server name ;
- Identifier: unique identifier of the server;
- OS : Operating System ;
- Model: server model;
- THREAD# : Thread number ;
- CORE# : Core number ;
- CPU Model;
- CPU# : server core number ;
- CPU Freq. : CPU frequency in MHz ;
- Ram Cap.: memory capacity of the server in Mo;
- Power Min.: consumption, in Watt, server with a minimal processor consumption
- Power Max.: consumption, in Watt, server with maximum processor consumption

Some properties are not always available for all servers, so the value of the property is «NULL».

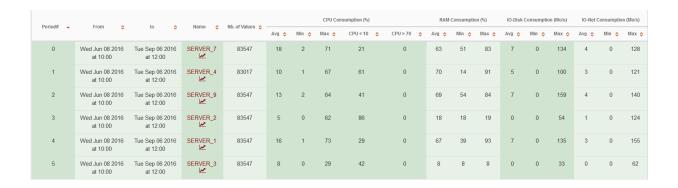




The second tab, «Server Consumption,» displays information about server consumptions in a table. Consumptions are recorded frequently and stored in a database. In order to facilitate the exploitation of these measurements, several counters are calculated over a period of analysis which can contain a large number of values. These different counters are displayed in a table, the name of the column describes the counter displayed:

Period#
From
То
Name
Nb. of Values
CPU Consumption - Avg
CPU Consumption - Min
CPU Consumption - Max
CPU < 10
CPU > 70
RAM Consumption - Avg
RAM Consumption - Min
RAM Consumption - Max
IO-Disk Consumption - Avg
IO-Disk Consumption - Min
IO-Disk Consumption - Max
IO-Net Consumption - Avg
IO-Net Consumption - Min
IO-Net Consumption - Max

Some consumptions are not always available for all servers, the value of the consumption is then equal to «NULL». By clicking on the server name, a zoom is made to divide the analysis period into several smaller periods. Using this feature, the user accurately analyzes the consumption of a server. The minimum period of analysis is one hour.





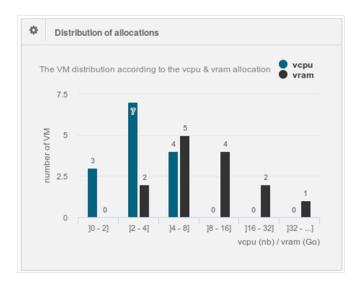
Synthesis

Allocation of resources



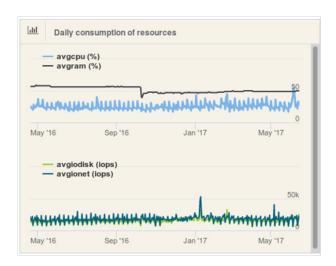
This section allows to analyse the resources assigned to virtual machines based on the resources of the physical server. The red box identifies the value to be allocated / provisioned to virtual machines that should not be exceeded. The overflow threshold is calculated from the parameters of the Capacity Planning.

Distribution of benefits



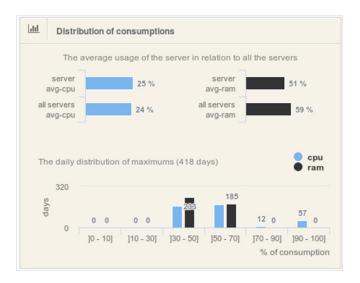
It shows the allocation of vcpu and vram among the number of virtual machines. In the example, only one virtual machine has a memory allocation greater than 32 GB.

Resource consumption



This frame represents the daily consumption of the physical server. This is average consumption for CPU, memory, and disk and network resources.

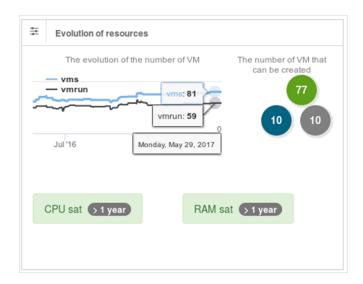
Distribution of consumption



In the upper part of the frame, it shows the average consumption in cpu and ram of the server under analysis (left column) with respect to all the other servers (right column). This makes it possible to position and compare the analysed server relative to the others.

In the bottom part of the frame, it presents the distribution of the maximum levels of CPU and RAM consumption observed by number of days. In the example above, there are 233 days where the maximums levels have been between 31% and 50% of the capacity of the server and 185 days where the maximums levels are between 51% and 70%.

Fvolution of resources



This section tracks the number of virtual machines that are running on the analysed server. The green circle indicates the number of virtual machines that can still be created based on average consumption. The blue circle indicates the number of virtual machines that can still be created based on the following conditions:

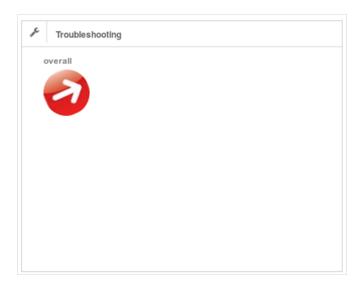
- 4 vcpu per logical heart
- 100% of the ram of the physical server

The gray circle indicates the number of virtual machines that can still be created based on the following conditions:

- 4 vcpu per logical heart
- 166% of the ram of the physical server

Depending on the average consumption, information on CPU and RAM saturation is given.

Troubleshooting



The box above is used to identify the degradation of the resources of the server under analysis. For information on the colour and arrow meaning please refer to the troubleshooting section of this document.

The first round displays the general behaviour of the server, by clicking on row a more detailed information by resource allows to identify the resources which exceed the thresholds of good practices.





In the same way, by clicking on one of the resources a more detailed information is provided, in order to visualize the number of times in which the server has exceed the thresholds.

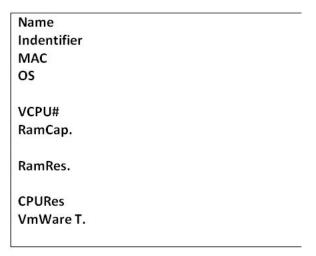
A final level of information makes it possible to display the graphs of the analysed resource to visualize the chronology of the threshold overruns.



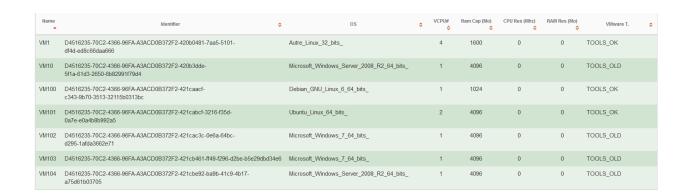
3.5 - VIRTUAL MACHINES INFORMATIONS: « VM OVERVIEW »

Many data are used to characterize virtual machines and quantify available and consumed resources. The user needs tools organizing virtual machines in the data center according to their static characteristics or their consumptions.

The first tab «VM Information», groups the static characteristics of virtual machines in a table. The name of the column describes the displayed property:



Some properties are not always available for all virtual machines, so the value of the property is «NULL».





The second tab, «VM Consumption,» displays information about virtual machine consumptions in a table. The consumptions of the virtual machines are recorded periodically and stored in a database. In order to facilitate the exploitation of these measurements, several counters are calculated over a period of analysis which can contain a large number of values. These different counters are displayed in a table, the name of the column describes the counter displayed:

Period#
From
То
Name
Nb. of Values
CPU Consumption - Avg
CPU Consumption - Min
CPU Consumption - Max
CPU < 10
CPU > 70
RAM Consumption - Avg
RAM Consumption - Min
RAM Consumption - Max
IO-Disk Consumption - Avg
IO-Disk Consumption - Min
IO-Disk Consumption - Max
IO-Net Consumption - Avg
IO-Net Consumption - Min
IO-Net Consumption - Max
CPU Ready - Avg
CPU Ready - Min
CPU Ready - Max
CPU Ready %
Disk latency (avg, min, max)

Some consumptions are not always available for all virtual machines, the value of the consumption is then equal to «NULL». By clicking on the name of a virtual machine, a zoom is made to divide the analysis period into several smaller periods. Using this feature, the user accurately analyzes the consumption of a virtual machine. The minimum period of analysis is one hour.





Synthesis

The synthesis section of the VM Overview tab provides a detailed overview of a particular VM. It is possible to directly select the desired VM from the drop-down list or search it with its name in the search bar.

Once a VM is selected, a complete screen with different details appears.

The logo color of the VM represents the behavior of the VM (here green so «normal»)



By clicking on the symbol next to Location Information, it is then possible to visualize the migrations of the virtual machine to another physical server, the changes of configuration or the changes of the status of the virtual machine.



In other frames are the technical information

It can be find:

- VM's OS
- Its state
- If VMware tools are installed, up to date...
- If the VM has a high availability property
- It's behavior (normal, idle, etc...)
- the state of health of the VM corresponding to the troubleshooting
- The number of VCPUs of the VM on the entire ESX
- RAM allocated for the VM relative to the server
- Storage provisioned in relation to the capacity of its datastore
- On which server, folder and datastore is the VM
- Tags and pool resource

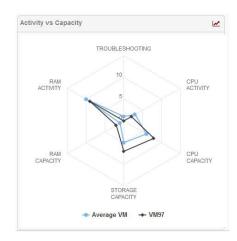


Last part of «synthesis» is a radar for VM.

It compares a selected VM against the data of an average VM.

Different points are compared:

- CPU activity
- CPU capacity
- RAM activity
- RAM capacity
- Troubleshooting
- Storage capacity



This radar makes it possible to quickly identify the points on which the VM must improve and / or behave well.

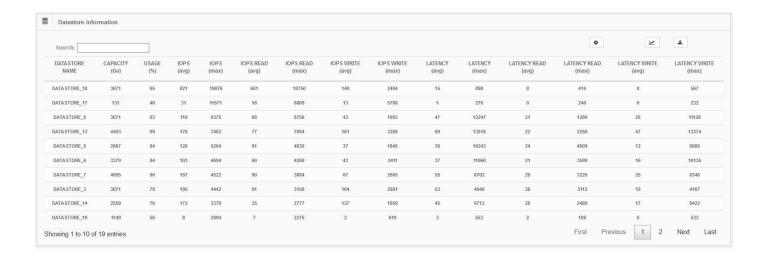


3.6 - STORAGE INFORMATIONS: « STORAGE OVERVIEW»

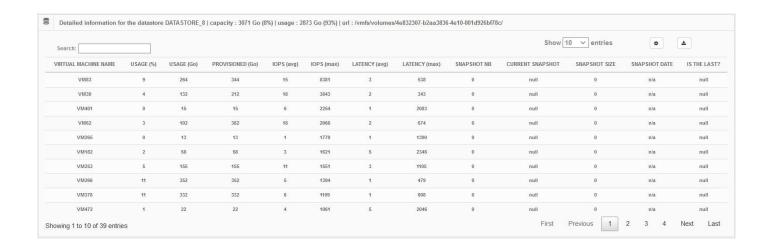
This tab allows you to have a global point of view and an inventory of datastores and virtual machines. By dividing them graphically it is easier to know directly the size of each and the place he occupies.

For datastores:

The graph, list the different existing datastores and detail different information specific to each one. It is possible to sort the datastores according to a precise criterion: a simple click on one of the criteria makes it possible to sort the datastores according to this one. (in function of their respective consumptions). (In the picture, the datastores are sorted according to the IOPS max)

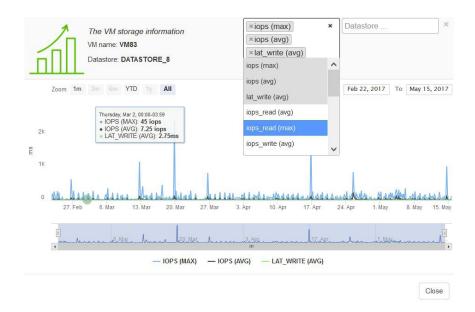


For more information, just click on a datastore in particular, this will bring up the list of its VMs and various related information





Concerning virtual machines:

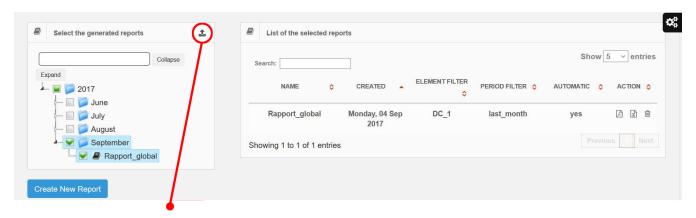


Once you have selected the desired VM, the information specific to it will appear. In a few clicks it is possible to choose different periods of time or different criteria to be interested.

3.7 - REPORTING

This section provides the user with the ability to generate analysis reports on the state of the data center.

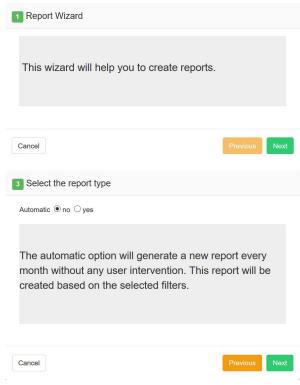
These reports provide an overview of data center activity based on virtual machine detection «Ghost», «Idle», «Lazy», «Busy», «Undersized» and «Oversized». The «Create new report» button starts generating the report.



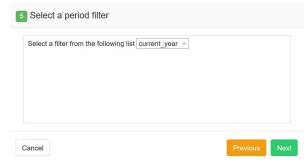
Ability to integrate the logo of his choice to illustrate the report



Steps to create a new report:



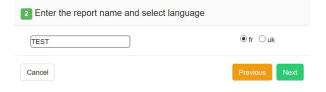
Ability to create an automatic report. (The report automatically generates each month.)



Choice of the desired period (current year or last month)



Once the report is created, it can be found on the right of the reporting screen. Downloadable report (PDF, .XLS)



Choice of name and language of the report. (Available in French and English.)

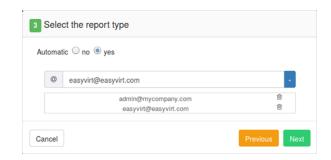


Selection of the desired filter, (filter previously established in «selection filter»)



Choice of information to display (For example: KPI for managers, very visual data)

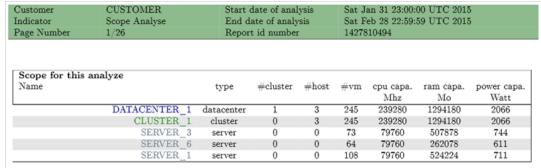
Report generation via the wizard now makes possible to send reports to a list of people by adding their email addresses, when the automatic report option is selected.



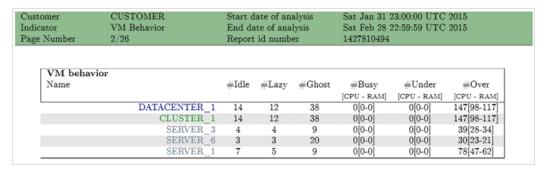
Report analysis description (reporting)

The edited reports are designed to be easily exploitable; they are organized as follows:

The first two pages of the report inform the user about the observed scope and its intrinsic capabilities.

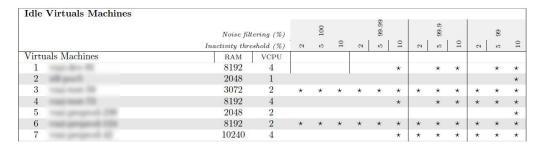


Observed scope (report analysis)



Behavior of virtual machines (analysis report)

The following pages relate to the behavior of virtual machines by integrating the notion of noise.



Behavior of Virtual Machines in Detail (Analysis Report)

It involves identifying elements that meet the definitions «idle», «lazy», «undersized», «busy», «oversized». (Use of the concept of noise) (see glossary)



3.8 - RECOMMENDATION

This section allows you to observe quickly and in detail what are the possible optimization levers. These are described in the tables below.

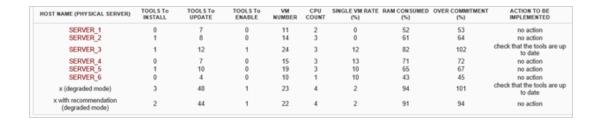


Over commitment rate tab

This visual makes it possible to see the state of the servers;

- The number of vmware tools installed or not
- The number of VMs on the server
- The CPU count is the average number of VCPUs per VM
- VM rate single is the number of VMs that do not share memory with other VMs
- The consumed RAM is the ram consumed by the VMs on the server
- Overcommitment is the ram allocated on the server.
- Actions are the actions to be performed on the server

It is possible thanks to the «wrench» icon to set the number of servers to be commissioned in order to see the impact that this will have on the other servers (last two lines).

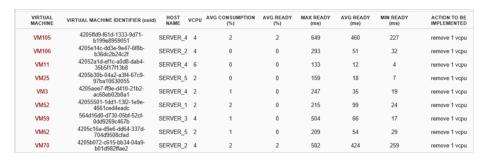


This action tests the state of its infrastructure in degraded mode. Are my indicators satisfactory if there are 1 or x servers failing in my infrastructure.



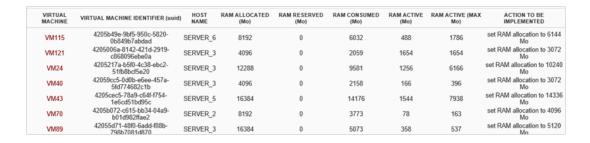
Virtual processors tab

This table shows the use of VCPUs on each VM and offers optimization if necessary.



Resizing memory tab

Resizing memory is the equivalent of the «Virtual processors» table previously defined.



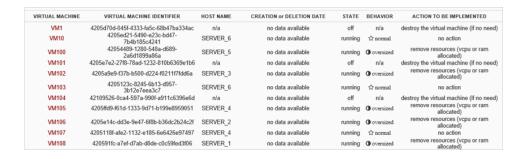
Life cycle & resources tab

This visual makes it possible to identify the behavior of the VMs (idle or lazy) according to the parameters saved (threshold and percentage of noise) using the adjustable wrench.



Life cycle & behaviour tab

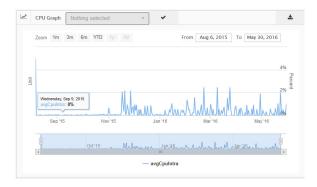
This table allows to characterize each VM according to their consumption («lazy», «oversized», «undersized», «zombie», «idle», n / a, «normal», «busy») and indicates the actions that can be put in place to optimize its operation.





3.9 - GRAPH ON DEMAND

This section allows you to observe memory and processor resources as well as disk and network rates over the time period analyzed for a particular element. The latter being a virtual machine or a physical server.



The dotted curves represent the maximums observed to display the exact time. The latter is given in UTC («Universal Time Coordinated») format. The solid curves represent the average consumption over the past hour.



Possibility to select your own counters, to adapt to your profile. exhaustive list attached



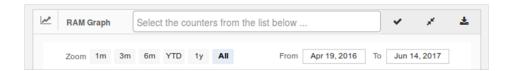




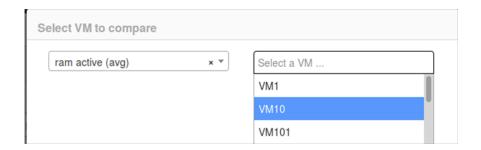
31

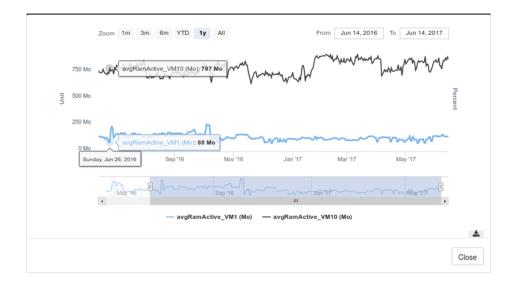
Comparison of two virtual machines

In the Graph On Demand section it is now possible to compare the behaviour of two virtual machines..



By clicking on the comparison symbol, a new window appears allowing you to select the desired meter and the machine to compare.

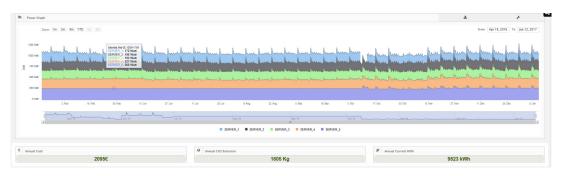




3.10 - ENERGY ANALYSIS

This tab shows the Watt consumption of the servers according to the chosen period. The graph transcribes the energy used by each server over time. Below the graph three indicators are present:

- The average annual cost of server energy consumption
- Average annual CO2 emissions of server energy consumption
- Energy consumed over the period analyzed in KW / h



Top right, possibility to set with its own numbers, depending on its organization.



3.11 - FILTER MANAGEMENT

The filters are activated via the «ON / OFF» button on the menu bar located in the upper right corner of the interface. In the «OFF» position, the filters are deactivated, which means that the analysis is carried out on all the elements and on the whole duration of analysis. In the «ON» position, the analysis is performed on the selected filter, elements and periods.





3.12 - ELEMENTS FILTERS

A data center hosts a significant number of virtual machines. The analysis of all the virtual machines of a data center of a single block is therefore a difficult task and, in some cases, irrelevant (clustering of servers, «Folder», «Tag view», «Resource pool «or folder, location, etc.).

Using the selection filters, the user specifies the elements he wants to observe. The definition of the elements to be analyzed is accessible via the **«Selection filters»** button.

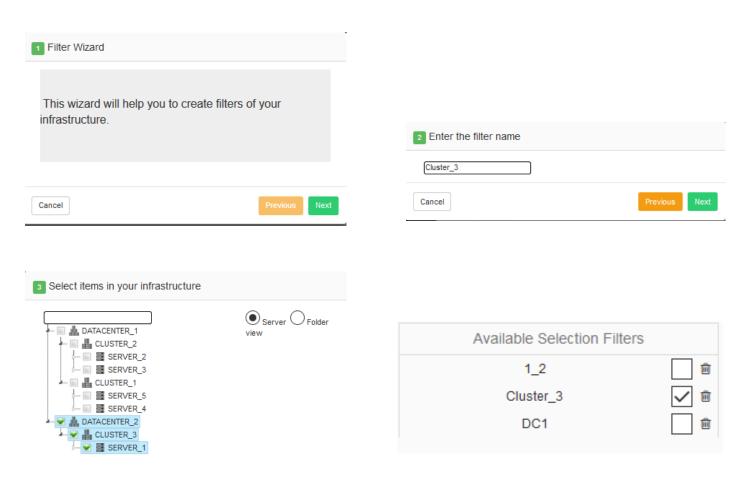
To create a filter, click on the «Create New Filter» button and follow the instructions of the wizard

Automatic filter

DC Scope allows you to create filters and automatically track an item. For example, if a server is selected when creating the filter then any VM created on that server will automatically be added to the filter. On the other hand, when creating the filter if some server VMs are selected but not all VMs, then any new VM running on this server will not be added to the filter.

This notion of automatic filter is also valid for servers, clusters and datacenters.

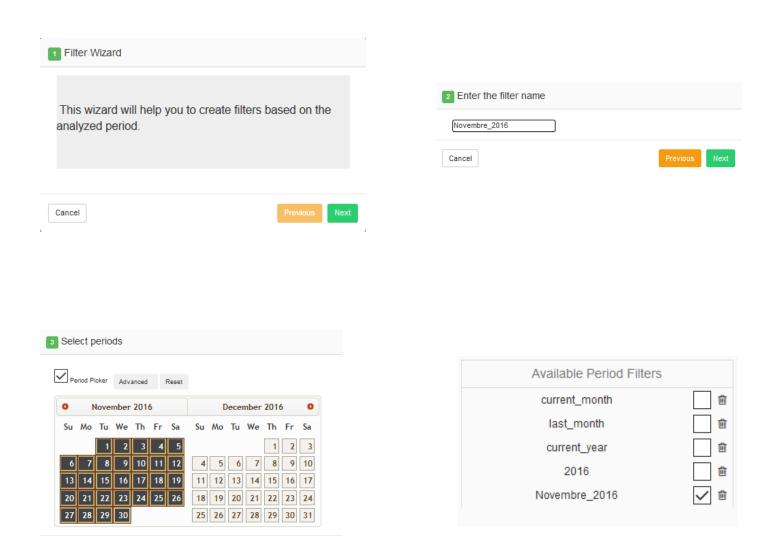
(feature available from version 4)





3.13 - PERIOD FILTERS

Click on the button «Create New Filter» and follow the wizard.



TO NOTE:

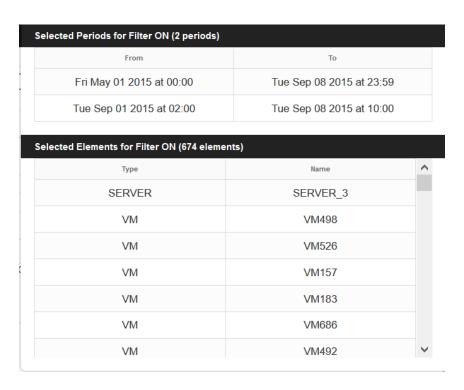
A user can define and use multiple filters at the same time.



Cancel

3.14 - VIEWING PERIODS AND SELECTED ITEMS

From all tabs, the currently selected items and periods can be displayed by clicking on the three wheels on the right side of the screen. Two tables summarizing the periods and items in use are displayed. A new click on the wheels makes the tables disappear.





4. CAPACITY PLANNING

Capacity planning is a key element in driving its virtualization. It will enable you to make the right investment decisions and anticipate project risks.

We have designed our capacity planning so that it is very intuitive and you can use it with great ease as soon as you feel the need:

anticipate saturation dates deploy new projects simulate server losses ...

TO NOTE:

The displayed values (USED, FREE, TOTAL) correspond to the state of each resource on the selected date:

max: corresponds to the date on which the CPU or RAM resource was the most loaded last: last day consolidated in base



4.1 - RESOURCE SATURATION DATES PREDICTION



Objective: To give the saturation dates according to parameterizable criteria.

Principle:

the left-hand side called **«Virtual Resources»** corresponds to the resources allocated. (1) The right part named **«Real Resources»** corresponds to the resources consumed. (2)

In part (1), we distinguish three distinct resources «VRAM VCPU and VDISK»

VRAM: is the sum total of VM memory allocated **VCPU:** is the sum of VCPUs allocated to VMs

VDISK: is the total sum of disk space provisioned to VMs



Virtualization allowing overcommitment of resources, the amount of memory, the number of logical cores as well as the disk space can be virtually increased.

Thus, these virtual capacities can be parameterized by clicking on the key.



For example, an infrastructure with a real memory capacity of 100 GB applying overcommit of 166% in memory simulates a virtual memory capacity of 166 GB. By default, we apply the overcommitment rates recommended by Vmware (4 VCPU / logical core, 166% memory).

In part (2), we distinguish three distinct resources RAM CPU and DISK

RAM: is the sum of the consumed memories (consumed counter) by the VMs

CPU: corresponds to the sum of the Mhz consumed (counter «cpuMHz»)

DISK: corresponds to the difference between the sum of the capacities of the datastores and the sum of the free spaces of these datastores.

The saturation dates are determined via a linear regression, applied for each resource. The granularity of the points is the day. A color code is used to present the dates:

- GREEN no risk in the short term, (saturation date> 5 years)
- ORANGE it o, but we arrive at saturation (saturation date <5 years, we display the month and year)
- RED, KO: the resource is saturated,

if it is in the «Virtual resources» part, it is not necessarily necessary to add physical resources, it may be enough to:

increase overcommitment rate, resize oversized VMs or even delete idle VMs (to reduce allocations)

If this is in the Real Resources section:

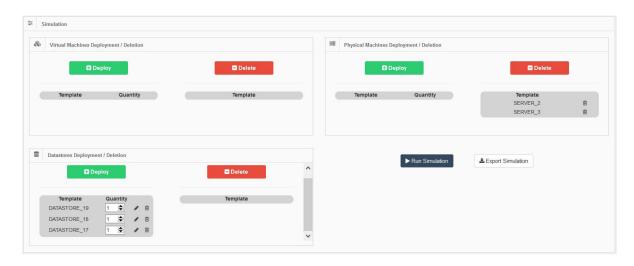
Removing unnecessary VMs impacting resources and / or adding IT resource

- **RED**, **No Data**: not available information

It is possible to export the simulations carried out on the capacity planning. In these simulation reports, trend curves are present



4.2 - DEPLOYING / DELETING PROJECTS



The Virtual Machines Deployment / Deletion part simulates the addition and / or deletion of VMs from existing profiles. (Also available for physical machines and Datastores)

Clicking on the **«Deploy»** button a window displays the inventory of deployed VMs currently within the infrastructure. For each VM, we display its name, the amount of memory, the number of VCPUs and the allocated disk space as well as an average of its memory consumption (in MB) and processor (in MHz). The choice of VMs is made by checking the boxes to the right of their name. The checked VMs then appear in the part below the button.

By clicking on the **«Delete»** button, the same window is displayed. The checked VMs that will be deleted in the simulation appear under the **«Delete»** button.

Regarding the VMs to deploy, a pencil icon allows you to edit the metrics of the VM. It is also possible to change the amount of VM to deploy that will include this profile.

Once the VM profiles to deploy / delete made, the simulation is launched by pressing the simulation button.

The simulation happens in two stages:

1 / An investment algorithm will determine if the placement of new VMs is possible. To do this, the placement algorithm will use the infrastructure following the chosen date

MAX: corresponds to the date on which the CPU or RAM resource was the most loaded **LAST:** last day consolidated in base

2 / If the placement is possible, we define new prediction dates in taking into account the allocations / consumption of new VMs. To allow comparison the dates of predictions, the new dates related to the simulation are displayed below. New saturation dates have the same color code.

The results of the simulation are available in PDF.





4.3 - HOST FAILURE MODELING



Objective: Simulate a hardware failure / failover of rooms, Identify / Calibrate hardware resources to add.

Principle: The **«Physical Machines Deployment / Deletion»** part simulates the addition and / or deletion of physical servers from existing profiles.

By clicking on the **«Delete»** button, the same window is displayed. Checked servers that will be deleted in the simulation appear under the «Delete» button.

It is possible to perform this simulation with one or more servers, choosing all the vm or only a part, by setting their priority using **«VM HA PRIORITY»**

For example, this allows in the case of the loss of an entire room, to test, if the other room is able to accueullir all the vm that was on the failed servers, manageable in global «all» or in VM HA PRIORITY



TO NOTE: It is possible to combine several simulations

For example: «I have a new project of 'X' VM, the simulaton indicates that the capacity of my physical servers is insufficient I simulate the addition of a physical server»

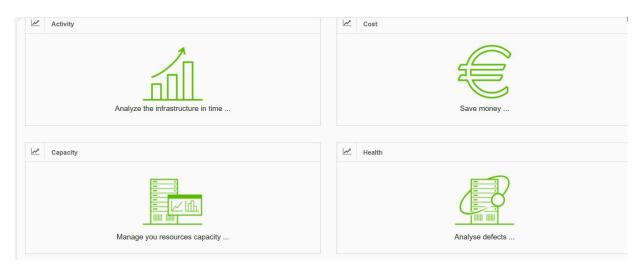


5. KPI

Often complex, DC Scope very simply outputs visual indicators.

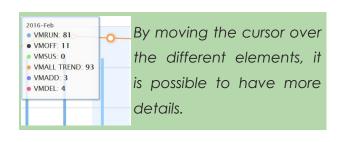
4 types of reports are provided:

- The activity of the infrastructure
- Savings realized
- The capacity of the different resources
- The state of health of the infrastructure



The first report on the activity of the infrastructure makes it possible to release all the VMs month by month.





Follow the migration:
o

no

yes

The yes mode provides a detailed view of VMs that have migrated.

For information: if a VM is RUNNING on the current month and OFF for the day of the 20th and RUNNING on the day of the 21st and until the end of the month, it will then be indicated as OFF for the day of the 20th. in KPI the analysis of the VMs is carried out day / day for every month.

The first report allows you to release your budget by following the evolution of the different costs, month by month. The costs can be set via the «settings» icon represented by a «wrench».

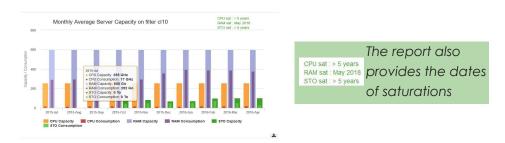




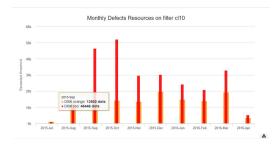
The second report allows you to release your budget (the costs can be set in the dashboard) This report makes it possible to follow the evolution of the different costs, month by month.



This third report displays, month by month, the evolution of capacity and consumption for processor, memory and storage resources.



The fourth and final report represents the evolution of the number of times the different criteria have exceeded the thresholds of good practice.





6. TROUBLESHOOTING

6.2 - TROUBLESHOOTING FUNCTIONING

«Troubleshooting» has two purposes,

- 1: Quickly identify VMs that are degrading, anticipating anomalies.
- 2: Provide explanations and correct recurring problems.

DC Scope:

- analyzes all the VMs or only the VMs of a selected element filter
- examines these VMs after exceeding thresholds of good practices per resource
- poster ...

Displays according to 2 visual codes: a more or less oriented arrow and a color (red, orange or green).

Inclination of the arrow

The orientation / inclination of the arrow Indicates the evolution of the «health» of the VM:

- down: improvement
- upwards: degradation.



The operating principle is as follows:

The analysis period is divided into two (period A and B). For each resource (cpu, disk and network) we count the number of points which exceed the thresholds fixed on the red criterion on the period A then on the period B. If there is the same number of points between the 2 periods then the arrow is flat called «flat». If zone B contains at least 5% more points than zone A then the arrow is upward ascending. If zone A contains more points than zone B then the arrow descends «desc».



Zone A Cas	Schemes of points exceeding the threshold	Comments		
→	points Zone A Zone B XXXX termps	The analysis period is divided into 2 equal parts (zone A and B). As many points exceed the red threshold, on period A as on period B, this gives a horizontal arrow.		
	points Zone B termps	No point exceeds the red threshold gives a horizontal arrow		
	points A B X X X termps	Fewer points exceed the red threshold on period B than on period A, this gives a downward arrow.		
7	points A B XXXX XXXXXXXXXX termps	At least 5% of the points, exceeding the red threshold, in addition to the period B gives an upward arrow. The greater the difference in the number of points between the two periods, the greater the angle of inclination of the arrow.		
7	points A B dddddddddddddddddddddddddddddddddd	At least 5% more points on period B for the disk resource and less points for the cpu resource. The upward arrow of the disk has priority over the downward arrow of the CPU.		
	points A B ddddccc ddddccc termps	As many points in period A and B for the disk resource. Fewer points for the cpu in period B. The downward arrow of the CPU takes precedence over the horizontal arrow of the disk.		

Color: state of the VM at the end of the scan.

The color indicates whether the VM has more or less exceeded the thresholds of good practice (see thresholds of good practice) at the end of the analysis period.

- red & orange: exceeded thresholds
- green: below the thresholds

For each resource (cpu, disk and network) the number of points that exceed the thresholds set on the red and orange criteria for the last 5 percent of the analysis period (period C) is counted. If X% of the total points are red in the period C then the color is red otherwise if X% of the total points are orange on the period C then the color is orange otherwise the color is green.

The diagrams below illustrate the color:

Cas	Schemes of pointhreshold	nts exceeding the	Comments
2	points A XXX	B C XX XXXXXXXXXXXX termps 5 %	Area C is the last 5% of the total period (A + B) of analysis. 20 points in total over the entire analysis period. 2 red dots in period C = 5% of total points. The color is red.
	points A	B C XXXXXXXX XX termps	10 points in total and exceeding the orange threshold but not the red threshold for the entire analysis period. 2 points in the period C is 20% of the total points. The color is orange and all the points are in zone B which gives a maximum inclination.
7	points A XXXX	B C XXXX XXX X termps	30 points in total and exceeding the orange threshold for the entire analysis period. Only 1 point in period C is 3.3% of total points. The color is green.
	points A XXXX	B C xxxx xxx termps	30 points in total and exceeding the orange threshold for the entire analysis period. No point in period C. The color is green.

Cas	Schemes of points exceeding the threshold	Comments	
2	points B C xxxxx xxxxx xxxxx xxxxxxxx termps	50 points in total. 3 and 5 points respectively exceeding the red and orange thresholds of 6% and 10% in period C. The color is red (priority on orange).	

Note the threshold for the C zone is configurable (default 5%), it allows to adjust the display of highly critical VMs at the end of the period.

Filters and sorting

The filter is used to display the «GENERAL STATUS» of the VMs that respond to an ascending resource (CPU, for example). It displays the color and the arrow of the general state (most degraded resource and most critical state).

The «critical» filter is used to display all the VMs whose inclination angle on one of the three resources (cpu, disk or net) is positive.

The «cpu» filter displays all the VMs whose color is orange or red on the cpu resource and whose slope of the arrow is positive in cpu.

The «disk» filter displays all VMs that are orange or red in color on the disk resource and have a positive disk arrow tilt.

The «net» filter displays all VMs that have an orange or red color on the network resource and have a positive network arrow tilt.

The sorting can be done by VM name or by degree of inclination of the arrow of each resource.

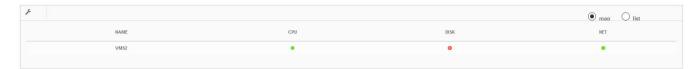


Troubleshooting use case

A click on «critical» brings out the VMs concerned by this state, so they are red and deteriorating.

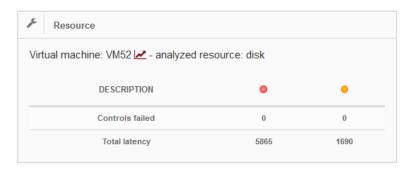


It is possible to know more, by clicking on the desired VM and detecting where the problem comes from.

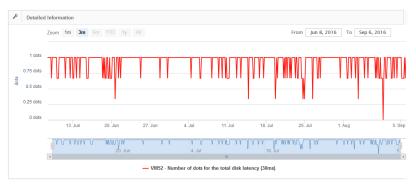


In this case, the problem comes from the DISK, to identify it clearly, click on it.

We then notice that the problem comes from DISK lantency, to have more details, it is possible to click on the figure in total lantency and get the detailed curve, with the points exceeded.



Click on the curve to get more details and zoom in on the points, get the MIN, MAX, MOY ...







6.2 - THRESHOLDS OF GOOD PRACTICE

For each resource there are two thresholds not to be exceeded (orange and red) that correspond to two different levels of values.

For each resource, one or more metrics are analyzed.

CPU resource

«Too much CPU Activity on Host»

- definition: CPU overload at the hypervisor level (too much ready on VMs, waiting to give access)
- orange / red threshold: 5/10%

«Too much VCPU on VM»

- definition: CPU overload at VM level (high COSTOP counter, too much vcpu allocated)
- orange / red threshold: 1/3%

«Virtual machine overload»

- definition: overload to «inside the VM»
- orange / red threshold: 90/95%

DISK resource

- «Controls failed»
- definition: number of SCSI disk drives lost
- orange / red threshold: 1/5 orders

«Total latency»

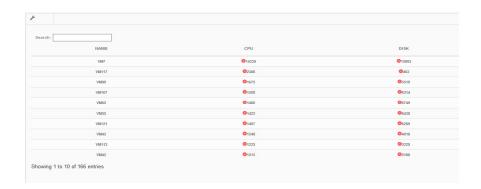
- definition: average time to read and write on the disk
- orange / red threshold: 20/30 ms

NET resource Lost packets

- definition: number of lost network packets
- orange / red threshold: 1/5 packs

To note: «list view»

It is possible to view as a list, the sorting is different. This view gives all the red dots on the whole period and on all the metrics.

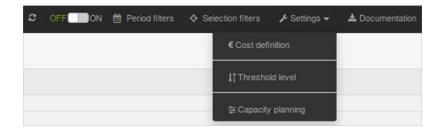




7. DC SCOPE®ADMINISTRATION

Settings section:

The «Settings» section allows you to modify the parameters related to Cost, Threshold level and the Capacity Planning section.



Cost definition:

The «Cost definition» section allows to enter the costs associated to the physical server and to define a fix costfor the VM'sand thedatastore.

Only the «root» user can set these costs.



VM cost

The «VM cost» corresponds to the fixed cost of one virtual machine. This one is generic, adjustable and corresponds to the cost of maintenance, license, etc.

Each virtual machine can be assigned a different fixed cost by clicking the + button.



By clicking on the cost of a specific virtual machine, it is possible to modify it.



In this case, we talk about specific cost rather that generic cost.

STORAGE cost:

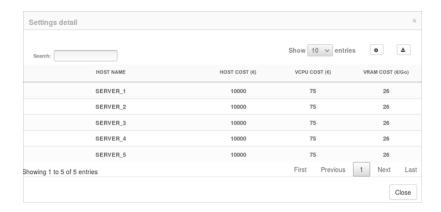
«STORAGE cost» is the cost per Gigabyte in the datastore. This is a generic and modifiable cost. By clicking on the + button, you can assign a cost for each datastore. In this case, the cost per datastore is specific rather that generic.



HOST cost:

«HOST cost» is the cost of the physical server (ESX). This cost takes into account the cost of purchasing, maintenance, electrical consume, etc. The ratio in the distribution of costs between vcpu and vram assigned to the virtual machines is by default 40% for the vcpu and 60% for the vram. By changing the ratio, the cost of vcpu and vram are automatically changed. In the same way if the vcpu or vram cost is changed then the ratio is automatically modified to guarantee the accuracy in the cost of the physical server.

This is a generic cost that can be modified by clicking the + button to specify the costs per server.



In the case where costs are specified for the physical server the value of the ratio is no longer modifiable.

The «RESET» button resets the physical server costs vcpu and vramto its default values. In this case, the previously defined costs of the physical servers are also reseted.

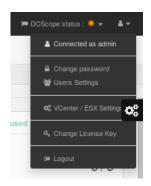
DC Scope status:

The drop-down menu of DC Scope status allows you to find:



- the DC Scope license validity period and for which number of VMs
- VCenter Heartbeat = connection to VCenter (attention if red or orange contact EasyVirt) (that means that there is a loss of connection to the vcenter, so no data recovery)
- «Get DC Scope» allows log events to be downloaded

It is possible to connect to DC Scope by LDAP but only the user «Root» allows to add / delete users, it is the same for VCenter / ESX.





Add VCenter and / or standalone ESX:

You can add or remove VCenter or ESX from this interface, click on «add VCenter», a wizard appears.





Management of local user accounts:

It is possible to display the list of users as well as the creation of a user





Via LDAP & SNMP:

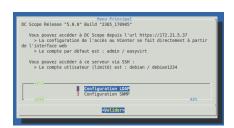
LDAP and SNMP configurations are performed from the DC Scope VM Administration Console, accessible from the VMware Console.



- enter the address of the LDAP server and enter the desired group.
- recover ssl certificate, necessary to connect to LDAP

2 / SNMP configuration

- Manually edit the snmp configuration file
- Create an SNMP v3 user that can then be used to monitor the VM DC Scope
- Restart the SNMP service to take into account the changes made

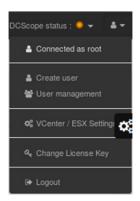




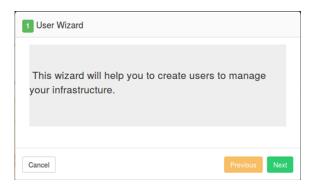


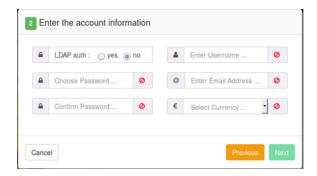


Create User



This section allows you to create new users of DC Scope. An assistant will guide you to perform this operation.

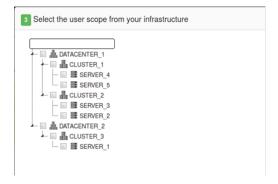




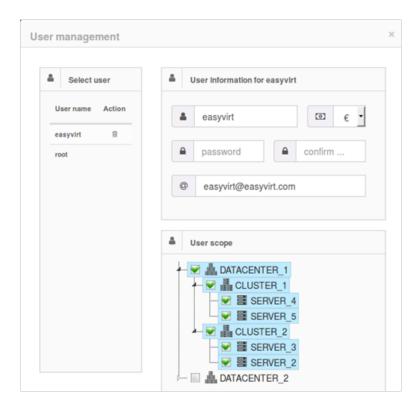
The box above allows you to create a new user by filling in the following fields:

- Name of user
- Email-address
- Login password and confirmation
- Currency
- Type of account (LDAP or local)

NB: any LDAP user who connects to DC Scope must be created through this wizard. To finalise the creation of a new user, it is necessary to create the perimeter on which the user can use DC Scope.



User management



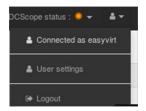
The «User Management» tool allows you to modify the characteristics of a user.

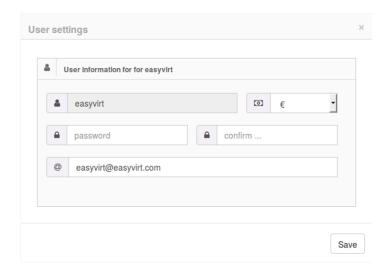
By logging in with the Root account, the changes that can be made to a user are:

- Deletion of the account
- Change of the login name
- Change of password
- Change of the currency
- Modification of the e-mail address
- Modification of the perimeter

User Setting

Within the account User, the User Management tool is not accessible.





However, the user can modify the following information:

- Change of password
- Change of the currency
- Modification of the e-mail address

8. GLOSSARY

The precise definitions of the different profiles identified by DC Scope:

«Idle»: machine whose resources used by it reveal an inactivity of the machine.

Definition of thresholds: It is a question of locating a machine whose resources do not exceed a certain threshold. A machine is called «Idle» for a given period, if during this period: 100% of the consumption values of the processor and RAM resources are less than 2% / 5% / 10%;

«Lazy»: machine having some peaks of activity, but remaining inactive most of the time.

Definition of the thresholds: A machine is called «Lazy» on the resource X (processor or RAM) for a given period, if on this period: 90% of the consumption values of the resource X are lower than 2% / 5% / 10% and that during the remaining 10% there is at least one consumption value of the resource X greater than 30%;

«Ghost»: extinct machine

Definition of the thresholds: a machine is called «Ghost» for a given period, if on this period, the machine is off on at least the last hour of the period;

«Undersized»: slightly undersized machine

Definition of the thresholds: a machine is called «Undersized» for a given period, if during this period, 100% of the consumption values of the processor or RAM resources are greater than or equal to 70%;

«Busy»: heavily undersized machine

Definition of thresholds: identical to «Undersized» with a threshold greater than or equal to 90%;

«Oversized»: machine on dimensioned

Definition of the thresholds: a machine is called «Oversized» for a given period, if on this period, 100% of the consumption values of the processor and RAM resources are less than or equal to 30%.

Noise management (in DC Scope):

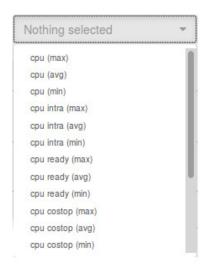
A VM can have activity for many reasons, a real need or not;

Unused VMs, have almost always an activity, even very weak (antivirus, vmware, backup, etc ..) Therefore it is very difficult to identify the VMs really useless. To solve this difficulty, DC Scope® uses the notion of noise, to be sure not to forget unnecessary VMs. This notion of noise is an analysis of the VM and the points it generates. The generated activity faces different thresholds (100, 99.99, 99.9 and 99). The resulting result allows us to precisely determine the activity of the VM. It is important to take into account this particular activity to acquire a robust analysis.

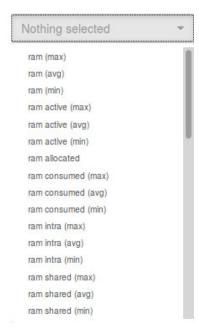


9. APPENDIX

List of available counters «graph on demand»:







Définition des différents compteurs

CPU (avg / max / min)

Amount of actively used virtual CPU, as a percentage of total available CPU. This is the host's view of the CPU usage, not the guest operating system view. It is the average CPU utilization over all available virtual CPUs in the virtual machine.

CPU Intra (avg / max / min)

CPU usage as a percentage during the interval. CPU usage as a percentage during the interval. Amount of actively used virtual CPU, as a percentage of total available CPU. This is the host's view of the CPU usage, not the guest operating system view. It is the average CPU utilization over all available virtual CPUs in the virtual machine.

CPU Ready (avg / avg % / max % / max / min)

Time that the virtual machine was ready, but could not get scheduled to run on the physical CPU during last measurement interval. CPU ready time is dependent on the number of virtual machines on the host and their CPU loads.

CPU Costop (avg / max / min)

Time the virtual machine is ready to run, but is unable to run due to co-scheduling constraints.



RAM (max / avg / min)

Percentage of host physical memory that has been consumed.

RAM Allocated

Percentage of RAM allocated compared to all RAM

RAM intra

Percentage of host physical memory that has been consumed

RAM swapped (max / avg / min)

Current amount of guest physical memory swapped out to the virtual machine swap file by the VMkernel. Swapped memory stays on disk until the virtual machine needs it. This statistic refers to VMkernel swapping and not to guest OS swapping.

ioDisk (max / avg / min)

Diskread + Diskwrite

Diskread = Rate of reading data from the virtual disk

Diskwrite = Rate of writing data to the virtual disk.

Write latency (max / avg / min)

The average time a write to the virtual disk takes.

RAM Active (max / avg / min)

Amount of memory that is actively used, as estimated by VMkernel based on recently touched memory pages.

RAM consumed (max / avg / min)

Amount of guest physical memory consumed by the virtual machine for guest memory.

RAM shared (max / avg / min)

Amount of guest physical memory that is shared with other virtual machines, relative to a single virtual machine or to all powered-on virtual machines on a host.

RAM ballon (max / avg / min)

Amount of memory allocated by the virtual machine memory control driver (vmmemctl), which is installed with VMware Tools. It is a VMware exclusive memory-management driver that controls ballooning.

Read latency (max / avg / min)

Average amount of time for a read operation from the virtual disk. Total latency = kernel latency + device latency.

Total latency (max / avg / min)

= read latency + write latency

ioNet (max / avg / min)

= received + transmitted

Received = Average rate at which data was received during the interval. This represents the bandwidth of the network.

Transmitted = Average rate at which data was transmitted during the interval. This represents the bandwidth of the network.



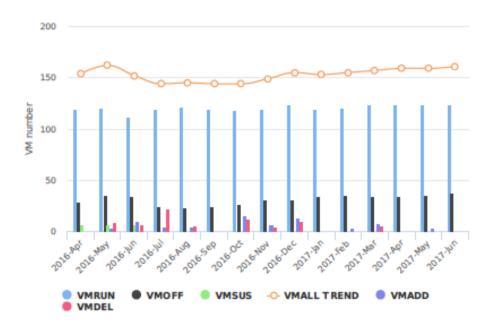
Example of a report for managers (Reporting):

Preview of an extract from the report obtained when creating a new report (this report presents the KPI part: select «KPI» when choosing the information to display):

3 KPI

Cette section détaille les informations analysées par la solution DC Scope selon plusieurs indicateurs clés de performance (KPI pour Key Performance Indicator).

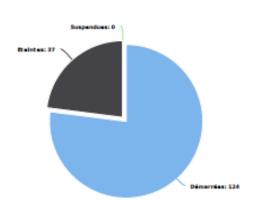
3.1 Evolution mensuelle du parc de machines virtuelles



Depuis le début de l'année : le nombre de machines virtuelles a évolué de 7 VM, soit 4.5%

3.1.1 Détails sur le dernier mois analysé

Détails sur le dernier mois analysé :		
Nombre de machines virtuelles :	161	
Démarrées :	124	
Eteintes:	37	(23.0%)
Suspendues:	0	
Créées ce mois :	1	
Supprimées ce mois :	0	
Delta:	1	(0.6 %)









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